



# Information Security Webinar

Part 1



# Webinaire sur la sécurité de l'information

Partie 1



# Introduction to principles

# Introduction aux principes

## Overview

- CIA Triad
- Data security
- Evolution of security operations
- Internal and external threats
- Key security controls

## Vue d'ensemble

- Triade CID
- Sécurité des données
- Évolution des opérations de sécurité
- Menaces internes et externes
- Principaux contrôles de sécurité



# Introduction to principles

## Introduction aux principes

Confidentiality, Integrity,  
Availability



Confidentialité, Intégrité,  
Disponibilité





# Introduction to principles

## Introduction aux principes

### Data security

- Data in transit
- Data at rest
- Data in use

### Sécurité des données

- Données en transit
- Données au repos
- Données utilisées



# Introduction to principles

# Introduction aux principes

Evolution of security operations

Évolution des opérations de sécurité



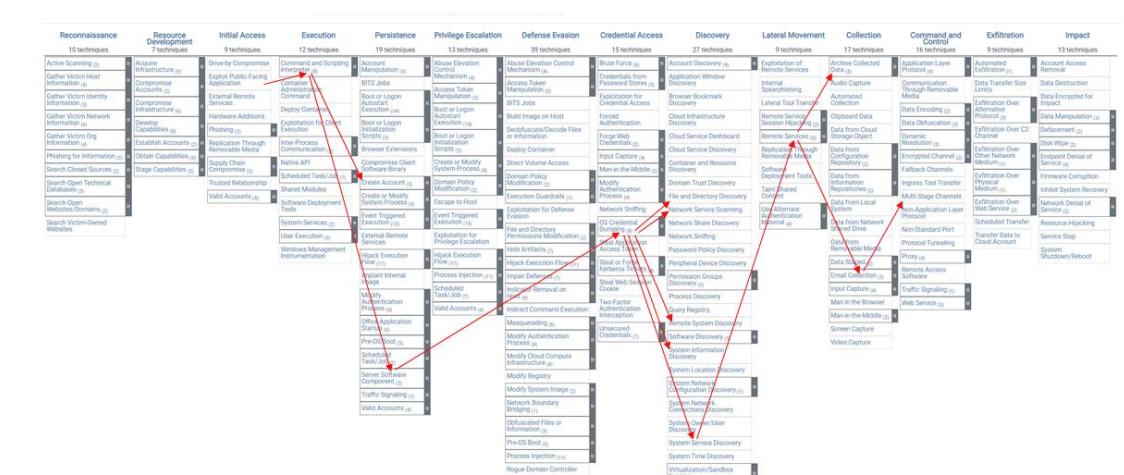
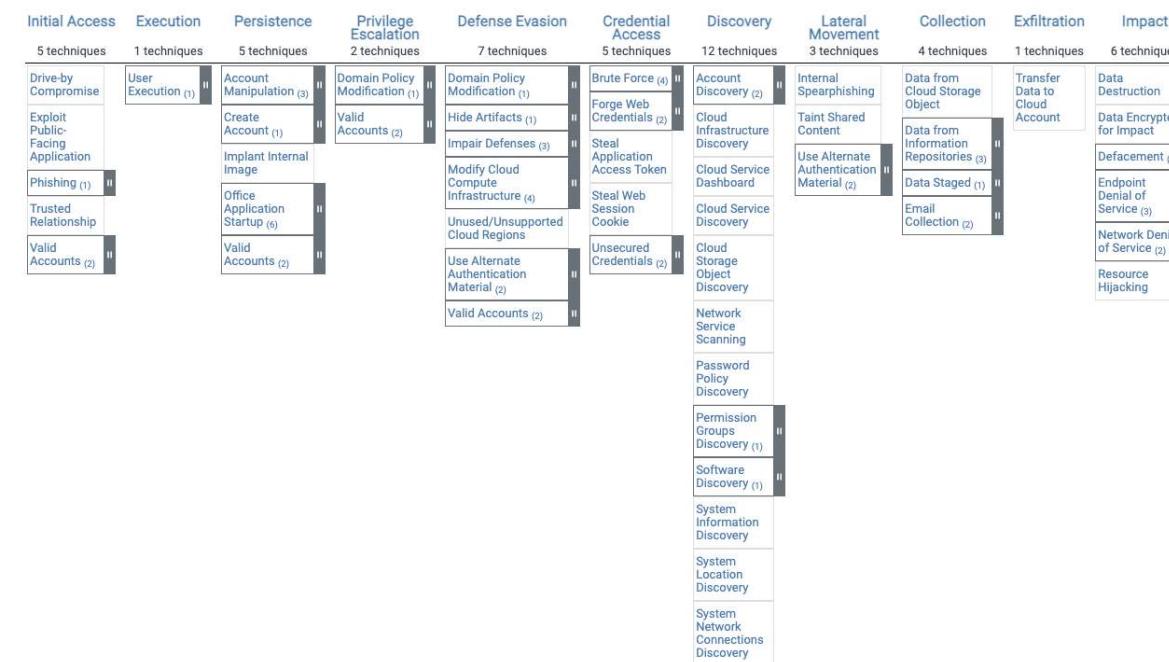


# Introduction to principles

# Introduction aux principes

# Tactics, Techniques, Procedures

# Tactiques, Techniques, Procédures







# Introduction to principles

## Introduction aux principes

### Internal threats

- Malicious insiders
- Uneducated insiders
- Careless insiders

### Menaces internes

- Initiés malveillants
- Initiés incultes
- Initiés négligents



# Introduction to principles

## Introduction aux principes

### External threats

- Nation States
- Hacktivists
- Organized crime
- Individuals
- Organizational adversaries
- 3<sup>rd</sup>-Parties

### Menaces externes

- États-nations
- Hacktivistes
- Crime organisé
- Particuliers
- Adversaires organisationnels
- 3èmes Parties



# Introduction to principles

# Introduction aux principes

## Attacks

- Data Exfiltration
- Data Alteration
- Data Loss
- Extortion
- Denial of Service
- Sabotage

## Attaques

- Exfiltration des données
- Modification des données
- Perte de données
- Extorsion
- Déni de service
- Sabotage



# Introduction to principles

# Introduction aux principes

## Attacks

- Surveillance
- Privacy Breach
- Financial Theft
- Command & Control

## Attaques

- La surveillance
- Atteinte à la vie privée
- Vol financier
- Commande et contrôle



# Introduction to principles

# Introduction aux principes

## Key security controls

- People
- Process
- Technology

## Principaux contrôles de sécurité

- Les gens
- Processus
- La technologie



# Key security controls

# Principaux contrôles de sécurité

## People

- Training
- Awareness
- Exercises

## Les gens

- Formation
- Sensibilisation
- Exercices



# Key security controls

# Principaux contrôles de sécurité

## Process

- Information security management system
- Incident response plan
- Continuous improvement
- Exercises

## Processus

- Système de gestion de la sécurité de l'information
- Plan d'intervention en cas d'incident
- Amélioration continue
- Exercices



# Key security controls

# Principaux contrôles de sécurité

## Technology

- Endpoint, Network, Cloud
- Software
- AI
- Quantum
- Exercises

## La technologie

- Point de terminaison, réseau, cloud
- Logiciels
- L'IA
- Quantum
- Exercices



# Settlement & Integration

## Établissement et intégration



# Settlement & Integration

## Établissement et intégration

### Types of sensitive data

- Usernames and passwords
- Communications
- Social media content
- Financial records
- Health records

### Types de données sensibles

- Noms d'utilisateur et mots de passe
- Les communications
- Contenu des médias sociaux
- Documents financiers
- Dossiers de santé

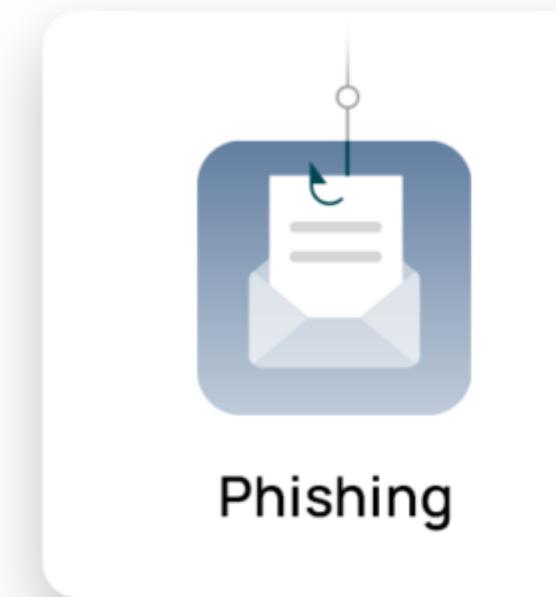


# Settlement & Integration

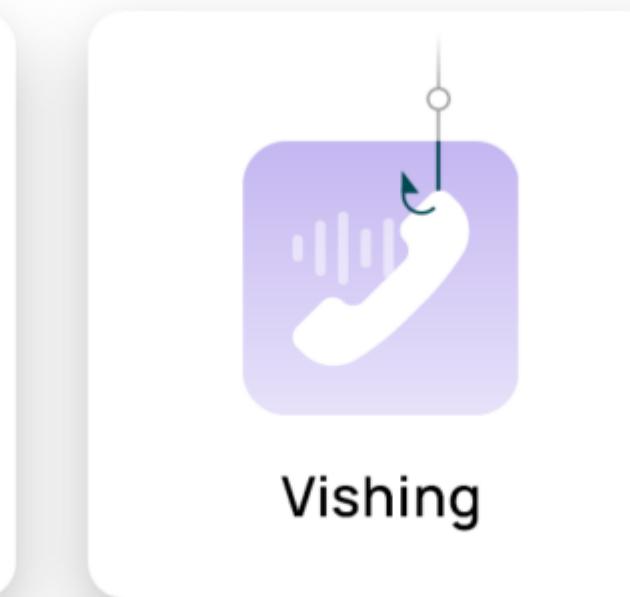
## Établissement et intégration

Social engineering

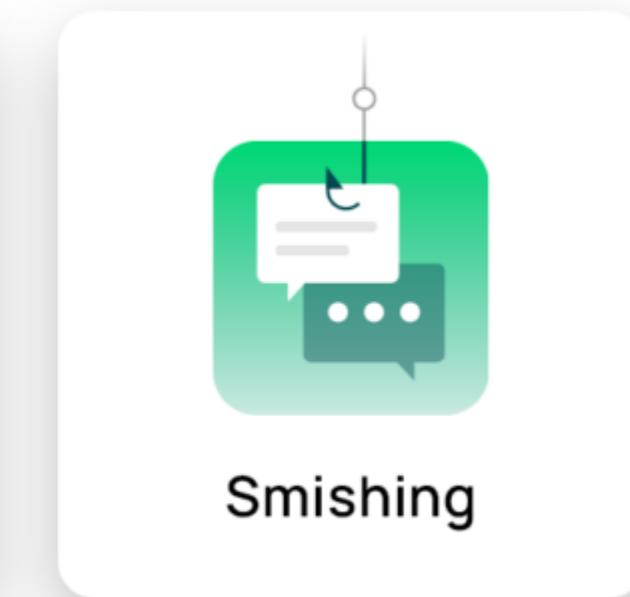
Ingénierie sociale



Hameçonnage



Hameçonnage vocal



Hameçonnage par  
texto



# Introduction to principles

## Introduction aux principes

Deepfake

Deepfake





# Settlement & Integration

# Établissement et intégration

## Impacts

- Loss of important documents
- Inability to communicate
- Disqualification
- Theft
- Extortion

## Répercussions

- Perte de documents importants
- Incapacité de communiquer
- Disqualification
- Vol
- Extorsion



# Settlement & Integration

## Établissement et intégration

In the news

**Heartless hackers target grieving mom stealing treasured memories of late son**

By Tomasia DaSilva • Global News  
Posted June 20, 2023 8:57 pm • Updated June 21, 2023 3:28 pm • 3 min read

Global News Hour at 6 Calgary  
Grieving mom warns of hackers stealing profile, online memories of late son

Tomasia DaSilva | GLOBAL NEWS

▶ 00:18 / 02:41

Dans l'actualité

Press Esc to exit full screen

London Drugs stores closed for a second day in Western Canada due to a cyberattack

BC TODAY • 1-800-825-5950 / bctoday@cbc.ca

CBCNEWS



# Information Security Webinar

Part 2



# Webinaire sur la sécurité de l'information

Partie 2



## Part 2

## Partie 2

### Topics

- Digital security and privacy: laws, regulations, and frameworks.
- Security program management: policies, incident management, and oversight.

### Thèmes

- Sécurité et confidentialité numériques : lois, règlements, et cadre.
- Gestion du programme de sécurité : politiques, gestion des incidents, et surveillance.



# Frameworks, Regulations, and Laws

## Cadres, Règlements et Lois



# Frameworks, Regulations, and Laws

## Cadres, Règlements et Lois

Overview



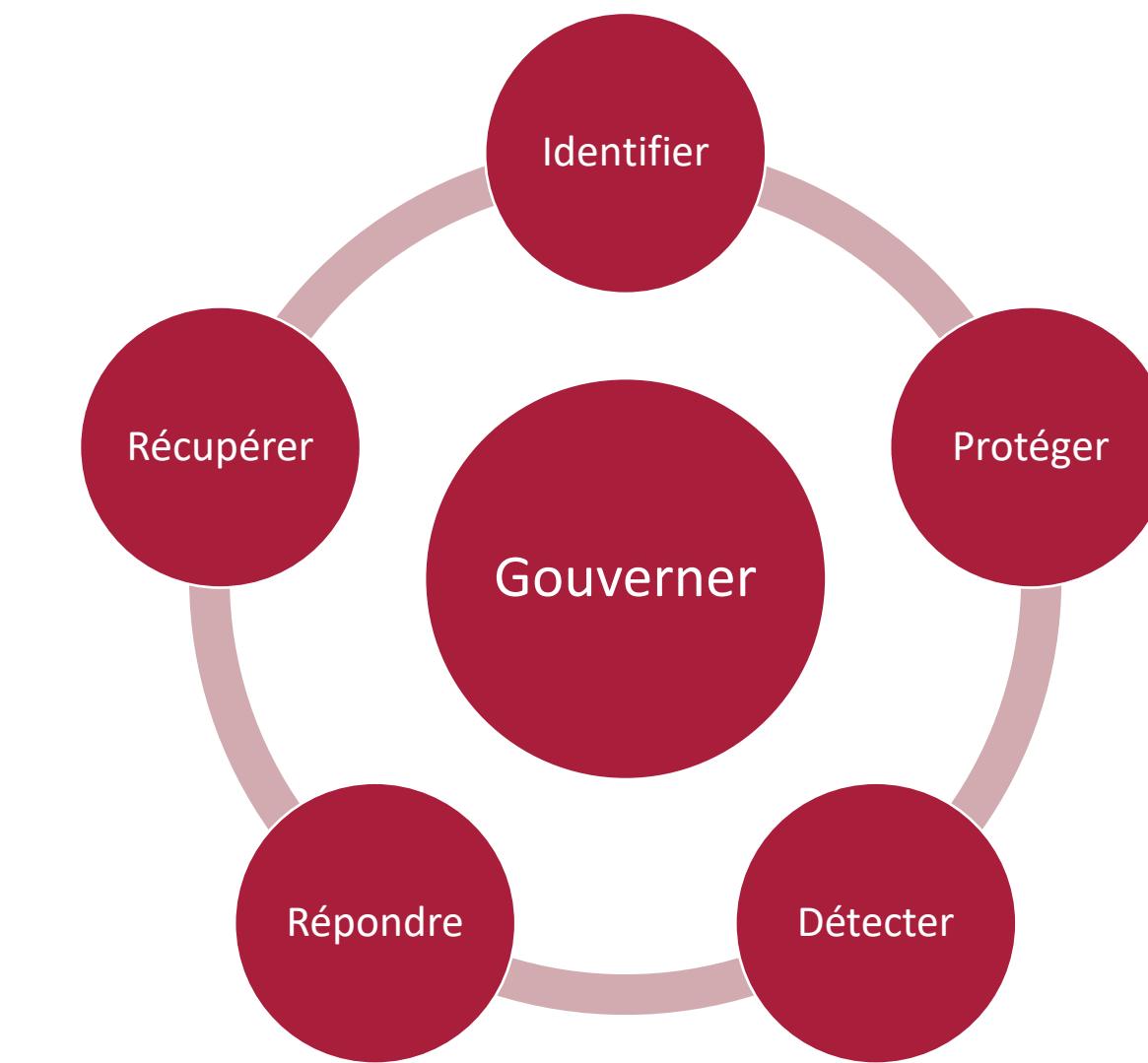
Vue d'ensemble





# NIST CSF 2.0

# NIST Cadre de cybersécurité 2.0



C I R A . C A



# CASL LCAP

## Canada's anti-spam legislation

## La Loi canadienne anti-pourriel

The screenshot shows two side-by-side web pages from the Canadian government's website. Both pages have a dark teal header with the Canadian flag and "Government of Canada" text. The left page is in English and the right page is in French. Both pages feature a large graphic with icons of an envelope, a laptop, and a smartphone, each with a red warning triangle. Below the graphic, there are sections for reporting spam, understanding the law, and protecting businesses.

**English Page Content:**

- Canada's anti-spam legislation (CASL):** Protects consumers and businesses against spam and other electronic threats. It makes Canada competitive in a global, digital marketplace. Learn more about reporting spam.
- Report spam:** Got spam? Tell us about it.
- Spam news:** Stay up to date on enforcement action developments.
- Protect your business and comply:** Read about how to ensure your marketing strategies comply with CASL as well as how to protect your business or organization from spam.
- Understand Canada legislation:** Go beyond the basic information about the law.
- Canada's anti-spam legislation resources:** Find links to additional information sources.
- What is spam?** Spam has become a significant social and economic burden. It is unsolicited email, though it can also include unsolicited messages.
- The legal definition of spam:**
  - unauthorized alteration of transmission data
  - the installation of computer programs without consent
  - false or misleading electronic representations (including the harvesting of addresses collecting and/or using email)
  - the collection of personal information by accessing a computer without the person's knowledge or consent
- CASL focuses on commercial electronic messages, which are whether or not there is an expectation of profit.**
- What is a pourriel?** A pourriel is a type of spam message that is sent without the recipient's consent. It can be a commercial or non-commercial message.
- The legal definition of a pourriel:**
  - la modification non autorisée de données de transmission;
  - l'installation de programmes informatiques sans consentement;
  - les représentations électroniques fausses ou trompeuses (y compris les sites Web);
  - l'enregistrement d'adresses (collecte ou utilisation d'adresses de courriel ou d'autres adresses électroniques sans consentement).

**French Page Content:**

- La Loi canadienne anti-pourriel (LCAP):** Protège les consommateurs et les entreprises contre l'utilisation abusive de la technologie numérique, y compris les pourriels et les autres menaces électroniques. Elle vise également à aider les entreprises à rester compétitives dans un marché numérique mondial. Renseignez-vous sur la législation ainsi que sur la façon de vous protéger contre les pourriels et de les signaler au besoin.
- Signaler un pourriel:** Vous recevez des pourriels? Dites-le-nous.
- Nouvelles sur les pourriels:** Tenez-vous au courant des dernières menaces, des mesures d'application de la loi et de l'évolution de la législation.
- Protégez-vous des pourriels:** Découvrez comment reconnaître les pourriels et les menaces connexes, comment les signaler et comment protéger vos appareils et vous-même.
- Protégez votre entreprise et soyez conforme:** Voyez comment vous assurer que vos stratégies de marketing sont conformes à la LCAP et comment protéger votre entreprise ou votre organisation contre les pourriels.
- Comprendre la Loi canadienne anti-pourriel:** Allez au-delà de l'essentiel et obtenez de plus amples renseignements sur la LCAP.
- Répondez à notre questionnaire sur les pourriels:** Vérifiez vos connaissances en répondant à cinq questions rapides.
- Ressources pour la Loi canadienne anti-pourriel:** Trouvez des liens vers d'autres sources de renseignements.



# PIPEDA LPRPDE

## The Personal Information Protection and Electronic Documents Act

### La Loi sur la protection des renseignements personnels et les documents électroniques

The screenshot shows two side-by-side versions of the Canadian Privacy Commission's website: the French version on the left and the English version on the right. Both pages have a dark header with the Canadian coat of arms, the text 'Office of the Privacy Commissioner of Canada' and 'Commissariat à la protection de la vie privée du Canada', and a search bar.

**French Version (Top):**

- Header:** 'The Personal Information Protection and Electronic Documents Act (PIPEDA)'
- Content:** 'PIPEDA requirements in brief', 'Personal information, coverage, complaints, principles', 'Which privacy law applies?', 'Interactive search based on type of information and organization', 'Legislative reform', 'Submissions to parliament, recommendations', 'Features', 'Privacy Guide for Businesses', 'Learn about PIPEDA and find information to help businesses understand and comply with the law.'
- Footer:** 'En bref : les obligations prévues par la LPRPDE', 'Principes relatifs à l'équité dans le traitement de l'information', 'Lois et règlements associés', 'Renseignements personnels, couverture, plaintes, principes', 'Responsabilité, détermination des fins de la collecte des renseignements, consentement, limitation de la collecte, limitation de l'utilisation, de la communication et de la conservation, exactitude, mesures de sécurité, transparence, accès aux renseignements personnels, possibilité de porter plainte à l'égard du non-respect des principes', 'Quelle loi sur la protection de la vie privée s'applique?', 'Aide à la conformité', 'Enquêtes visant les entreprises', 'Recherche interactive basée sur le type d'information et d'organisation', 'Réforme législative', 'Soumissions au Parlement, recommandations', 'En vedette', 'Guide sur la protection de la vie privée à l'intention des entreprises', 'Ce que les entreprises canadiennes doivent savoir pour se conformer à la loi fédérale sur la protection des renseignements personnels', '10 conseils de protection de la vie privée pour les entreprises', '10 conseils de protection de la vie privée pour les entreprises : pour les entreprises', 'La LPRPDE et votre entreprise', 'Protégez la vie privée de vos clients [vidéo]'

**English Version (Bottom):**

- Header:** 'The Personal Information Protection and Electronic Documents Act (PIPEDA)'
- Content:** 'Fair', 'Accès à l'information', 'Limitation de la collecte, de l'utilisation et de la communication des renseignements personnels', 'Commissioner', 'Office of the Privacy Commissioner of Canada', 'Pour les individus', 'Pour les entreprises', 'Pour les institutions fédérales', 'Signaler un problème', 'Mesures et décisions prises par le Commissariat', 'À propos du Commissariat', 'Home', 'Privacy topics', 'Privacy laws in Canada', 'Rechercher dans priv.gc.ca', 'English'
- Footer:** 'La Loi sur la protection des renseignements personnels et les documents électroniques (LPRPDE)', 'En bref : les obligations prévues par la LPRPDE', 'Principes relatifs à l'équité dans le traitement de l'information', 'Lois et règlements associés', 'Renseignements personnels, couverture, plaintes, principes', 'Responsabilité, détermination des fins de la collecte des renseignements, consentement, limitation de la collecte, limitation de l'utilisation, de la communication et de la conservation, exactitude, mesures de sécurité, transparence, accès aux renseignements personnels, possibilité de porter plainte à l'égard du non-respect des principes', 'Quelle loi sur la protection de la vie privée s'applique?', 'Aide à la conformité', 'Enquêtes visant les entreprises', 'Recherche interactive basée sur le type d'information et d'organisation', 'Réforme législative', 'Soumissions au Parlement, recommandations', 'En vedette', 'Guide sur la protection de la vie privée à l'intention des entreprises', 'Ce que les entreprises canadiennes doivent savoir pour se conformer à la loi fédérale sur la protection des renseignements personnels', '10 conseils de protection de la vie privée pour les entreprises', '10 conseils de protection de la vie privée pour les entreprises : pour les entreprises', 'La LPRPDE et votre entreprise', 'Protégez la vie privée de vos clients [vidéo]', 'YouTube'



# CPCSC

# PCCC

## Canadian program for cyber security certification

## Programme canadien de certification en cybersécurité

The screenshot displays two versions of the same webpage side-by-side, one in English and one in French. Both pages are titled "Cyber security certification for defence suppliers in Canada" and "Certification des fournisseurs du secteur de la défense au Canada concernant la cybersécurité". The English version is at the top and the French version is at the bottom. Both pages feature the Canadian Government header with the Canadian flag and the text "Government of Canada" in both English and French. A search bar is present in the top right corner of each page. The main content area includes a sub-header "Explore upcoming cyber security req contracts. The requirements help to", a "On this page" sidebar with links to various sections like "About upcoming changes", "Overview of program", etc., and a detailed description of the certification requirements. The French version follows a similar structure with its own set of links and descriptions.



# ISO 27001 : 2022

## Information Security Management System (ISMS)

- Policies
- Procedures
- Standards
- Guidelines

## Système de gestion de la sécurité de l'information (SGSI)

- Politiques
- Procédures
- Normes
- Lignes directrices



# HIPA

## The Health Information Protection Act

## La loi sur la protection des renseignements personnels

**Saskatchewan!** Residents and Visitors Business and Industry Government Services EN Language What are you looking for?

Home > Residents and Visitors > Health > Accessing Health Care Services > Your Personal Health Information and Privacy

### Your Personal Health Information and Privacy

This page provides information about how Government protects your privacy and how you can access information from Government institutions in Sa

Two pieces of legislation, *The Freedom of Information Protection Act (HIPA)*, are in place ti

FOIP legislation has two main purposes:

- Access to records – it allows any person the control of a government institution in S
- Protection of privacy – it establishes privac disclose personal information.

HIPA legislation:

- Protects the privacy of your personal health physical health that can identify you.
- HIPA applies to personal health informatio paper or electronic.
  - Examples of trustees include the Saski some Government Ministries, etc.
- A patient (or someone who has the legal rig right to access personal health information

For more information see:

[Health Information Protection Act Brochure](#)

1. Our Commitment to Privacy
2. Your Right to Access or Amend Personal Inf
3. Freedom of Information Requests
4. Health Information
5. Questions or Concerns about Privacy at thi

**The Health Information Protection Act**

being

Chapter H-0.021\* of the *Statutes of Saskatchewan, 1999* (effective September 1, 2003, except for subsections 17(1), 18(2) and 18(4), effective August 1, 2023; section 69 not yet proclaimed) as amended by the *Statutes of Saskatchewan, 2002*, c.R-8.2; 2003, c.25; 2004, c.A-26.1; 2004, c.65; 2005, c.Y-1.1; 2006, c.C-1.1 and c.19; 2008, c.V-7.3; 2009, c.32; 2013, c.W-17.11; 2014, c.16, c.E-13.1 and c.17; 2015, c.A-26.11, c.M-23.001, c.11, c.12 and c.17; 2016, c.P-4.11; 2017, c.P-30.3; 2018, c.42; 2019, c.R-21.3; 2020, c.13; and 2022, c.9 and c.26.

**\*NOTE:** Pursuant to subsection 33(1) of *The Interpretation Act, 1995*, the Consequential Amendment sections, schedules and/or tables within this Act have been removed. Upon coming into force, the consequential amendments contained in those sections became part of the enactment(s) that they amend, and have thereby been incorporated into the corresponding Acts. Please refer to the Separate Chapter to obtain consequential amendment details and specifics.

**NOTE:** This consolidation is not official. Amendments have been incorporated for convenience of reference and the original statutes and regulations should be consulted for all purposes of interpretation and application of the law. In order to preserve the integrity of the original statutes and regulations, errors that may have appeared are reproduced in this consolidation.



# SK FIPPA

## Freedom of Information and Protection of Privacy Act

## La loi sur la protection des renseignements personnels

The screenshot displays the official website of the Saskatchewan Information and Privacy Commissioner (SIPC). The top navigation bar includes links for Home, News, Education, Cases, Contact, Search, and various sections like About, Legislation, Guides, Reports, Resources, Media, and Blog.

The main content area features a large banner with the text: "The Saskatchewan Information and Privacy Commissioner is an independent office of the Saskatchewan Legislative Assembly. It oversees three Saskatchewan statutes which establish the access to information and privacy rights of citizens. Our office is pleased to answer general or process related questions during regular office hours. Our office is open from 8:00 am - 4:00 pm Monday to Friday, closed from 12:00 pm - 1:00 pm and all statutory holidays. All in person meetings are by appointment only. To request an appointment, please contact the individual directly, call 306-787-8350 or email [webmaster@oipc.sk.ca](mailto:webmaster@oipc.sk.ca)". Below the banner is a "Land Acknowledgement" section and a portrait of Ronald J. Krizanowski, A.C.

Below the banner, there's a "How Can We Help?" section with a dropdown menu. The "Legislation" section is expanded, showing links to "FOIP", "LA FOIP", "HIPA", and "Court Cases". Under "FOIP", links include "The Freedom of Information and Protection of Privacy Act (FOIP)", "The Local Authority Freedom of Information and Protection of Privacy Act (LA FOIP)", "The Health Information Protection Act (HIPA)", and "The Privacy Act". Other sections like "Rules of Procedure", "Legislative Proposals", and "Third Party and Commercial Information" are also listed.

The "Access to Information Request Form (Form A)" section contains instructions for opening PDF files and a note that the office does not process such forms. It provides a link to "FOIP Regulations" and a "Please note" section about PDF viewers. At the bottom, there's a "You may also try this:" list with four steps: Right mouse click on the form, Select 'Save Target As...', Save the form locally on your computer, and Use Acrobat Reader to open the form. A footer at the bottom right encourages users to contact webmaster@oipc.sk.ca if they continue to experience problems.



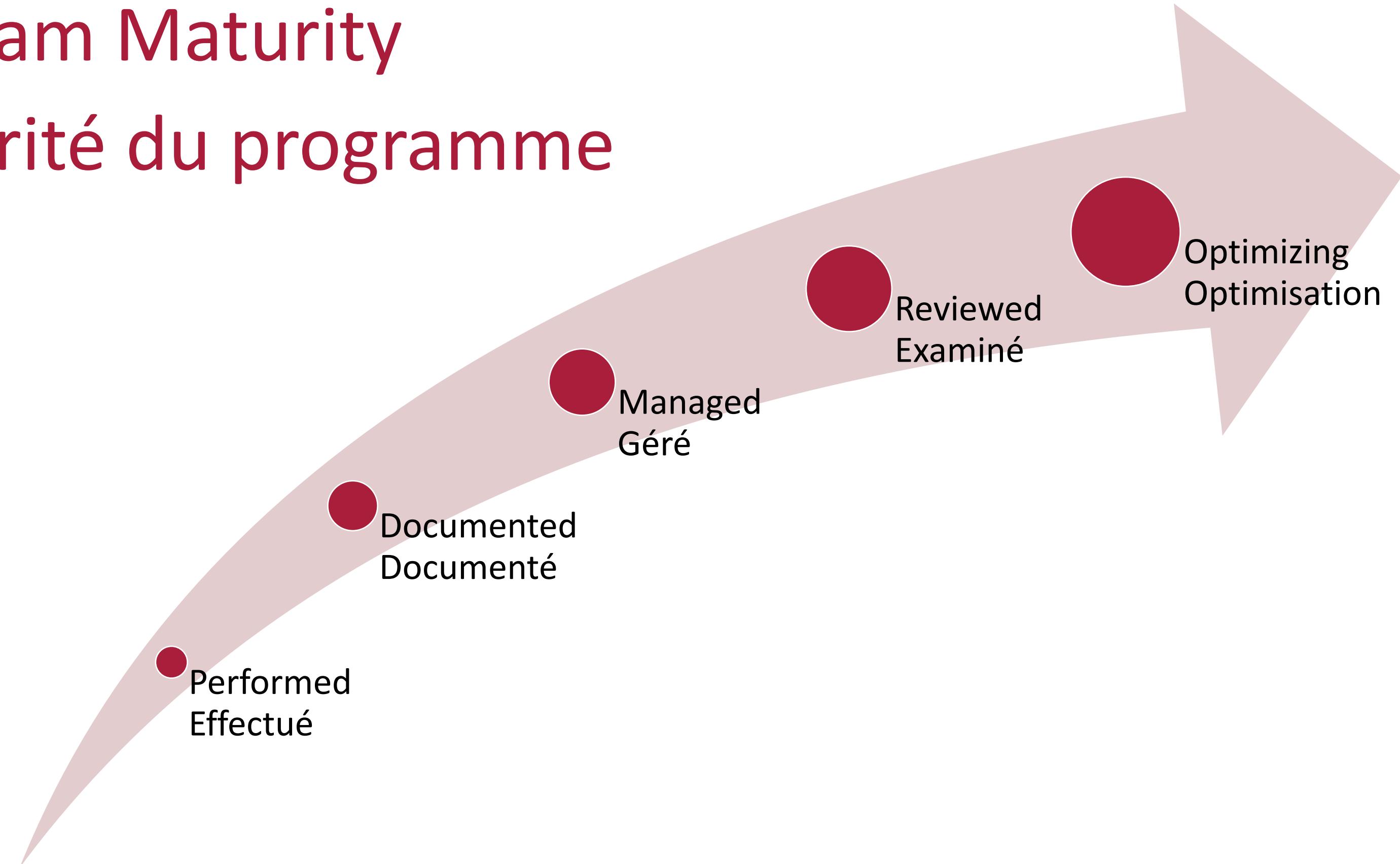
# Data Security Policies

# Politiques de sécurité des données



# Program Maturity

## Maturité du programme





# ISO 27001 : 2022

## Information Security Management System (ISMS)

- Policies
- Procedures
- Standards
- Guidelines

## Système de gestion de la sécurité de l'information (SGSI)

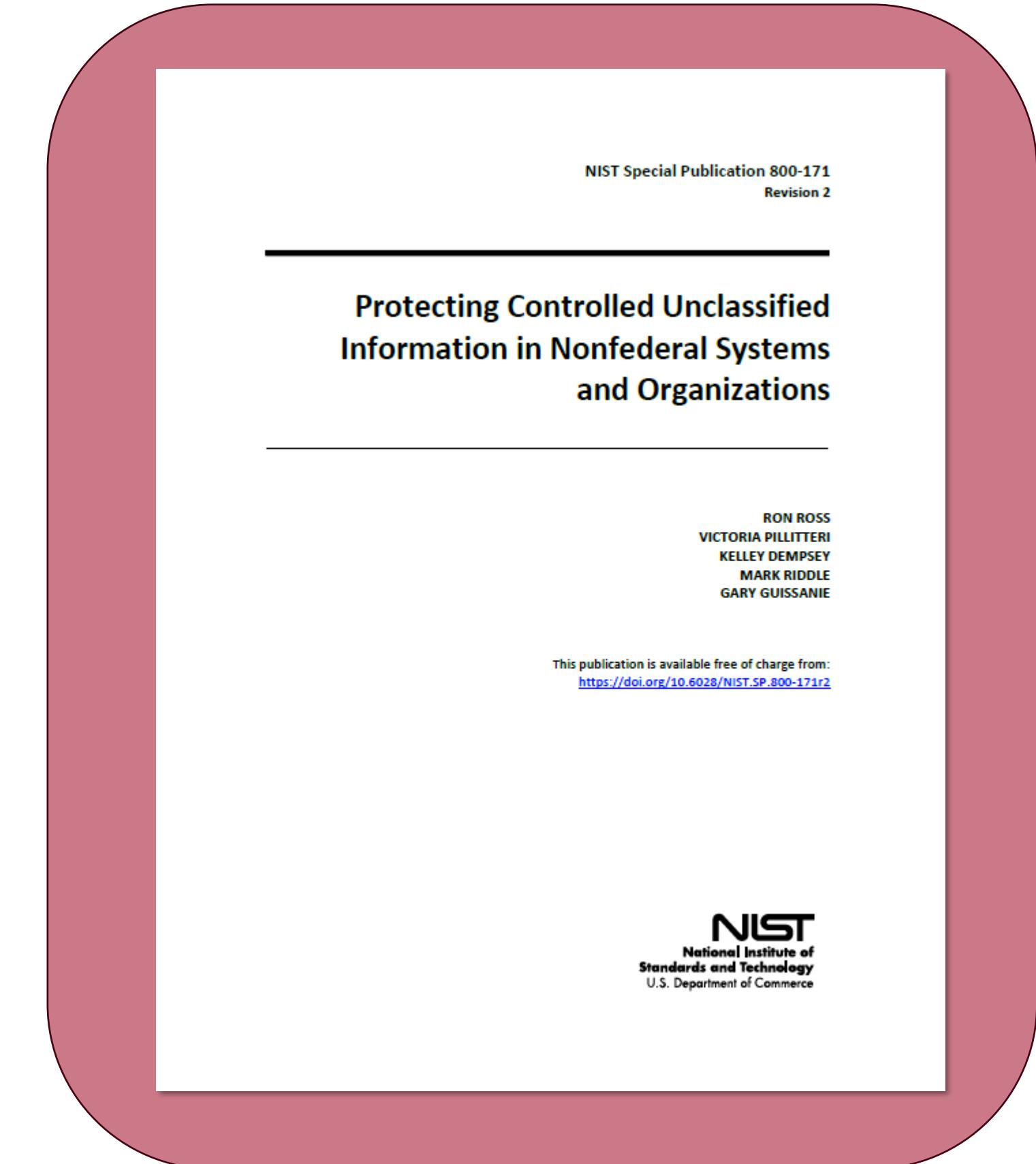
- Politiques
- Procédures
- Normes
- Lignes directrices



# NIST SP 800-171 r2

## Protecting Controlled Unclassified Information in Nonfederal Systems and Organizations

Protection des informations non classifiées contrôlées dans les systèmes et organisations non fédéraux





# Incident Management

# Gestion des incidents



# Before

# Avant

## Incident Response Plan

- Assess
- Develop
- Educate
- Communicate
- Exercise
- Optimize

## Plan d'intervention en cas d'incident

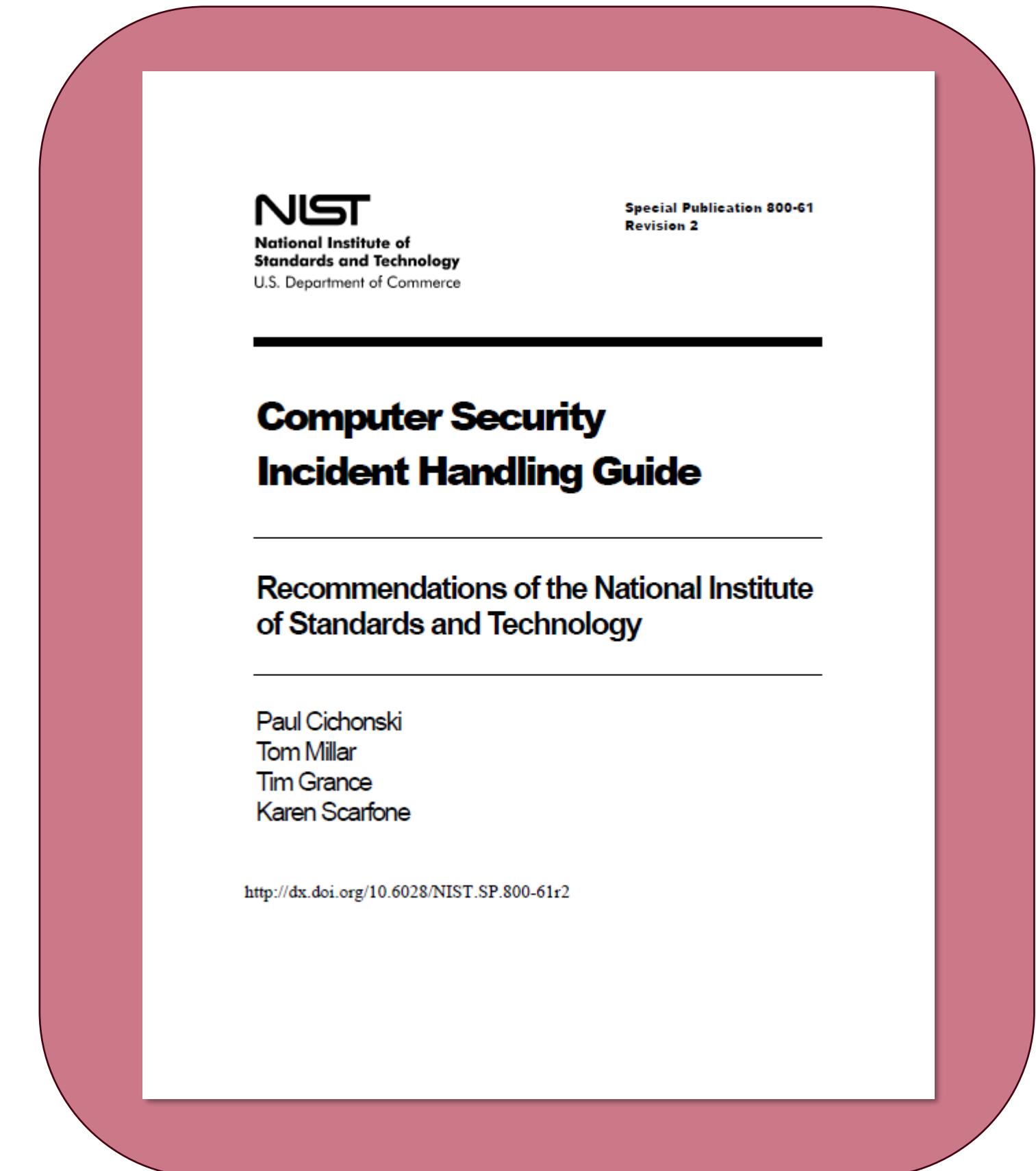
- Évaluer
- Développer
- Éduquer
- Communiquer
- Exercice
- Optimiser



# NIST SP 800-61 r2

## Cyber Security Incident Handling Guide

## Guide de traitement des incidents de cybersécurité





# NIST SP 800-61 r2

## Cyber Security Incident Handling Guide

## Guide de traitement des incidents de cybersécurité

<b>Handling an Incident .....</b>	
3.1	Preparation.....
3.1.1	Preparing to Handle Incidents .....
3.1.2	Preventing Incidents.....
3.2	Detection and Analysis .....
3.2.1	Attack Vectors.....
3.2.2	Signs of an Incident.....
3.2.3	Sources of Precursors and Indicators.....
3.2.4	Incident Analysis .....
3.2.5	Incident Documentation.....
3.2.6	Incident Prioritization .....
3.2.7	Incident Notification .....
3.3	Containment, Eradication, and Recovery.....
3.3.1	Chc.....
3.3.2	Evi.....
3.3.3	Ide.....
3.3.4	Era.....
3.4	Post-Incide.....
3.4.1	Les.....
3.4.2	Usi.....
3.4.3	Evi.....
3.5	Incident Ha.....
3.6	Recommen.....

Table 3-5. Incident Handling Checklist

Action	Completed
<b>Detection and Analysis</b>	
1.	Determine whether an incident has occurred
1.1	Analyze the precursors and indicators
1.2	Look for correlating information
1.3	Perform research (e.g., search engines, knowledge base)
1.4	As soon as the handler believes an incident has occurred, begin documenting the investigation and gathering evidence
2.	Prioritize handling the incident based on the relevant factors (functional impact, information impact, recoverability effort, etc.)
3.	Report the incident to the appropriate internal personnel and external organizations
<b>Containment, Eradication, and Recovery</b>	
4.	Acquire, preserve, secure, and document evidence
5.	Contain the incident
6.	Eradicate the incident
6.1	Identify and mitigate all vulnerabilities that were exploited
6.2	Remove malware, inappropriate materials, and other components
6.3	If more affected hosts are discovered (e.g., new malware infections), repeat the Detection and Analysis steps (1.1, 1.2) to identify all other affected hosts, then contain (5) and eradicate (6) the incident for them
7.	Recover from the incident
7.1	Return affected systems to an operationally ready state
7.2	Confirm that the affected systems are functioning normally
7.3	If necessary, implement additional monitoring to look for future related activity
<b>Post-Incident Activity</b>	
8.	Create a follow-up report
9.	Hold a lessons learned meeting (mandatory for major incidents, optional otherwise)



# During

## Au cours de

### Keys to Success

1. Make a formal declaration
2. Engage stakeholders and partners
3. Follow the plan
4. Document everything

### Les clés du succès

1. Faites une déclaration formelle
2. Engagez les partenaires
3. Suivez le plan
4. Documentez tout



# After

# Après

## Recovery

- People
- Process
- Technology
- Data
- Reputation

## Récupération

- Les gens
- Processus
- La technologie
- Données
- Réputation



# Cyber Risk Insurance

# Assurance contre les cyberrisques

## Challenges

- New, more rigorous requirements
- Limited list of acceptable security partners
- New scrutiny and limitations on payouts

## Problèmes

- De nouvelles exigences plus rigoureuses
- Liste limitée de partenaires de sécurité acceptables
- Nouvel examen et limites sur les paiements



Partners for Government Agencies

Partenaires pour les organismes gouvernementaux

CANADIAN CENTRE FOR  
**CYBER SECURITY**

CENTRE CANADIEN POUR LA  
**CYBERSÉCURITÉ**





# Thank you.

JAMIE HARI | Director / Directeur, CyberDNS  
Jamie.hari@cira.ca

C I R A . C A



**FACEBOOK** /cira.ca  
**INSTAGRAM** /ciradotca  
**MASTODON** /@cira  
**X** /ciranews

**TIKTOK** /@cira.ca  
**YOUTUBE** /ciranews  
**LINKEDIN** /company/canadian-internet-registration-authority